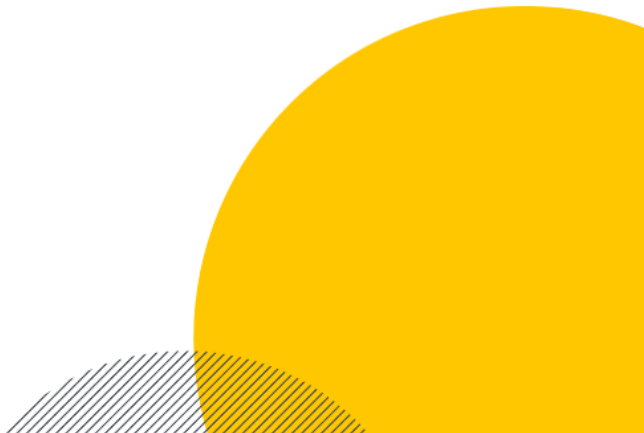


A.K.M Knit Wear Ltd.

AUDIT REPORT

Surveillance 2

Report issued at 15:54 GMT on 02-Apr-2021



A.K.M Knit Wear Ltd. **AUDIT REPORT**

Client ID#:	CMPY-084214
Client/Address:	A.K.M Knit Wear Ltd. 14, Gedda, Karnapara, Ulail, Savar, Dhaka, Bangladesh
Audit Criteria:	ISO 9001:2015
Audit Activity:	Surveillance 2
Date(s) of Audit:	Dhaka, Bangladesh: 01-Apr-2021
Auditor(s) (level):	MD.RAFIQUL ISLAM (Lead Auditor, Dhaka, Bangladesh) Tamal Kumar Saha (Auditor, Dhaka, Bangladesh)
Scope of Audit and Scope of Certification:	Site: A.K.M Knit Wear Ltd., Dhaka, Dhaka zila, Bangladesh ISO 9001:2015: Manufacturer And Exporter of Woven Garments.

OVERALL RESULT:

Action Required

The management system was found to be effectively implemented although minor nonconformities were cited.

EXECUTIVE SUMMARY

A.K.M Knit Wear Ltd, a sister concern of Al-Muslim Group is a manufacturing unit of woven garment products, equipped with all the latest technologies, machineries & experts. Location of the factory is located 28 KM north-west from Shahajalal International Airport, Dhaka. It's beside the Dhaka-Aricha highway where the logistic support is very convenient.

Surveillance -2 audit has conducted on 1 April 2021 at factory premises 14, Gedda, Karnapara, Ulail, Savar, Dhaka, Bangladesh by Lead Auditor Md. Rafiqul Islam & Mr. Tamal Kumar Saha-Team Auditor. functions like production, QC & inspection, Store, Lab, Site coordination, MRM, IQA, Top Management & Procurement, Export, Commercial Activities was audited and effectively defined, implemented, measured, monitored & improved. Continued certification has been recommended subject to close identified minor nonconformities.

SWOT ANALYSIS

Strengths	Skill manpower Lates technology Brand awareness Product diversity Quick response to market change Reputation in the market Good relationship with customer Capacity of production
Weaknesses	Lack of awareness about QMS in the next level.
Opportunities	May focus on involving new buyer business. Opportunity to do business in Africa, Middle east, Japan etc. Effective 5 S implementation. Ensure grow awareness wearing PPE for COVID-19
Threats	Internal Audit Risk Assessment Creating and updating of documents

INTERTEK MATURITY MODEL

The score descriptions are generic to all management systems and cannot be customized by the auditor, thus allowing for the consistency of interpretation and standardization of audit results worldwide. The scores provided to your organisation are for benchmarking purposes only and are based on the audit team's evaluation.

Management

Meets Intent

Evidence of management commitment, customer and/or interested party satisfaction, knowledge/awareness of policy and objectives does exist. Responsibility and authority is documented, understood and supported via data, trends and related KPI's. Management reviews are complete and meet the minimum intent.

Auditor Comments:

Customer Feedback obtained from Buyer

- Next dated on 31.03.2021 by Mr. Monir-QA- rating on product quality and overall service: GOOD
- Tom Tailor 31.03.2021 by Mr. Abir-Sr.QA- rating on product quality and overall service: GOOD
- C&A dated on 29-03-2021 by Mr. Zayed Hossain Sr. Production Technician -AVERAGE
- BEST SELLER on 08.03.2021 Mr. Maruf Chowdhury QC -AVERAGE

No customer complaint evident in last year

Continual Improvement shows a positive trend in the objective analysis & KPI evident

Internal Audits

Meets Intent

Internal audits are being performed at planned intervals and are based on status and importance of the Management System. Data is being collected on regular basis. Audit teams are trained, impartial and objective in their approach. Audit reports are clear, concise with respect to content. Actions are being taken as a result of audit findings and timely responses are provided.

Auditor Comments:

Internal audit schedule evident in place. Internal audits are being conducted as per documented procedure Annually.

Records related to IA dtd: Ref: SA/18/02,15.03.2021,10.12.2020 & 25.09.19 were verified. The results of audit dated 21/03/20 also evident like- Auditor was Afzal Hossain, Iqbal Hossain, Masud Rana

Factory Quality Assurance Infrastructure -Nil, fabric & Trims store: 02, Spreading & Cutting: Nil, In process-Nil, Sewing;01, Finishing-02, Packing-02, C-TPAT-Nil, Final QC-Nil, Human Rights-Nil

Function like-HR & Admin, Maintenance, Merchandising, purchase not covered in the internal audit.

Objective evidence: Internal Audit plan on 15 March 2021, & 10 December 2020

Factory assessment report on 15.03.2021 & 10.12.2020.

No Summary report also evident & maintained as documented information.

Records relevant to I/A evident for previous audit and the same issue was identified.

Hence minor NC has been addressed.

Corrective Action

Meets Intent

A.K.M Knit Wear Ltd. **AUDIT REPORT**

The corrective action process meets the minimum requirements as defined by the standard. Data does exist from such sources such as customer and/or interested party complaints, internal audits, warranty analysis, defects, internal metrics and supplier performance. The process includes a review of the effectiveness of the actions taken. There is evidence of problem solving tools being used to support the process.

Auditor Comments:

Customer Feedback obtained from Buyer

- Next dated on 31.03.2021 by Mr. Monir-QA- rating on product quality and overall service: GOOD
- Tom Tailor 31.03.2021 by Mr. Abir-Sr.QA- rating on product quality and overall service: GOOD
- C&A dated on 29-03-2021 by Mr. Zayed Hossain Sr. Production Technician -AVERAGE
- BEST SELLER on 08.03.2021 Mr. Maruf Chowdhury QC -AVERAGE

No customer complaint evident in last year

Continual Improvement shows a positive trend in the objective

Continuous Improvement

Meets Intent

Data streams are being used as sources to drive continual improvement over time. These may include management system policy, objectives, and audit results, analysis of data, CAPA and management reviews.

Auditor Comments:

Increase the turnover by every year-Marketing- 5 %,

Deviation against designed quality -Nil,

On time Project Completion-Projects--90 %

On time delivery –Purchase-95%

Improve customer satisfaction--O&M--95%.

Process measure: Sales Target:

In2020, sales target achieved 95%.

Yearly Store Goal data:

In 2020, 100% passed on total inspected quantity.

Production Efficiency:

In 2020, average factory efficiency is 49.33%.

KPI's are determined for all objectives Production

Cutting: -Reducing fabric inspection fails to less than 10%- achieved-100%

Reducing cut panel rejection to less than 0.5%-achieved-100%

Sewing: - Reducing DHU to less than 10% with achieving 50% efficiency-achieved-8%, Efc.: 100%

Finishing: -Reducing DHU to less than 15% with achieving 65% efficiency-achieved-7.00%, Efc.:100%

Inspection: - Initial, inline inspection pass 98%- achieved-100%

Final inspection fail 0%-achieved-100%

No customer complaint- achieved- 80%- action taken through CAPA

Store: -Ensure Material inspection fail 0%-achieved-100%

Raise requisition 3% more than actual quantity of the raw material- achieved-100%

A.K.M Knit Wear Ltd. AUDIT REPORT

Export: Ensure on time delivery 100%- achieved-98.08%

No stop order-achieved-100%

Overall the organization demonstrated capability to ensure the continuing suitability, adequacy and effectiveness of the management system which is evident as per data on objectives as given above.

Operational Control

Meets Intent

Operational Controls are planned and developed. Planning is consistent with many of the other Management processes. Objectives, process requirements, needs for appropriate additional documents and resources, verification and monitoring activities and records requirements have been determined, as appropriate. Processes and activities run consistently. Some data is collected to verify the adequacy of operational controls with evidence of some improvement trends.

Auditor Comments:

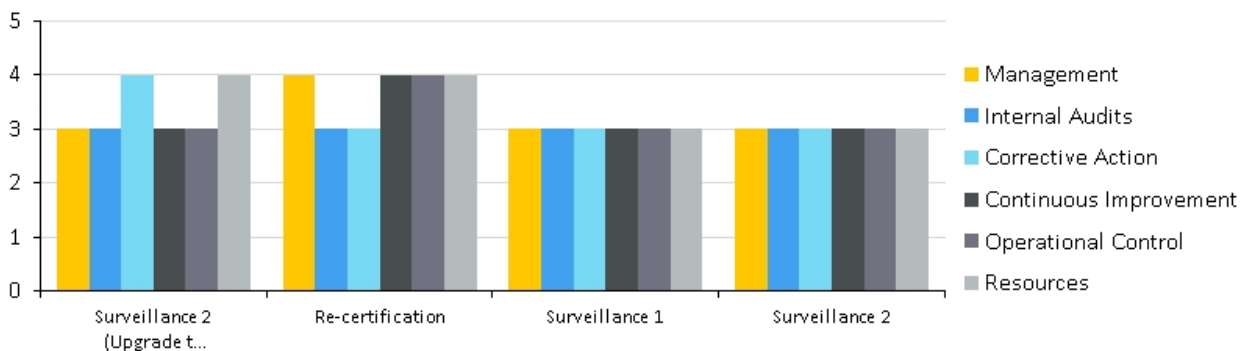
Production, QC & inspection, Store, Lab, Site coordination, MRM, IQA, Top Management, Procurement, Export, Commercial Activities and outsource activity monitored thru Client site and coordination with office.

Resources

Meets Intent

Resources required for the effective maintenance and improvement of the management system have been defined and deployed. Customer and/or interested party satisfaction and overall stability of the management system has been demonstrated. Competency requirements have been defined and implemented.

Intertek Maturity Model



Rating: 5=Benchmark | 4=Mature | 3=Meets Intent | 2=Beginning | 1=Not Evident

FINDING SUMMARY

	Minor	Major
Issued during current activity	3	0
Closed from previous activities	2	0

Opportunities for improvement have been identified

Yes

STATUS OF PREVIOUS AUDIT FINDINGS

Follow-up on findings issued at previous audit:

Non conformities raised at the last audit have been closed. No further actions required.

Report on closure of previous findings

Surveillance-1 Audit dated 03-Jun-2020 to 04-Jun-2020 resulted 02 minor NCs and few OFIs. Action taken for the NCs evident in place. Details description is given as below-

Minor 718761 - 1: - Internal audits are being conducted as per documented procedure Annually. Records related to IA dtd: 21/03/2020 &

25.09.19 were verified. The results of audit dated 21/03/20 also evident like-

Cutting- Nil NC, Sewing- Nil, Finishing- Nil, Store: Trims-01 NC, Fabrics- Nil NC, Marketing- Nil, Packing- Nil. Inspection- Nil NC, HR- Nil, Issue raised in trims section related to fabric pallet found without bin card. It is related to identification and traceability. Total 01 NC was detected by the I/A team and but are not closed with CAPA form.

Response: Internal audit conducted on 15.03.2021 & 10.12.2020. Numbers of NC raised and closed by CAPA form. The issues verified which is maintained effectively. So, the issue has been closed

Minor NC- 718761 - 2- Management review is done by conducting formal meeting headed by GM operation. The meetings are conducted once every 6 months. Minutes of MRM dtd 24.03.2020 & 01.07.2019 were verified. The agenda covered are customer feedback, product conformity level, status of last preventive and corrective actions, follow up actions from earlier management review, changes that could affect the QMS, recommendation for improvements, review of quality policy and objectives.

Review output agenda includes-

Improvement of QMS and its processes, improvement of product related customer requirements, requirement resources. But the result of the management review input and outputs are not mentioned in the meeting minutes. few

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issues like performance of external providers, effectiveness of the action taken of the risk and opportunities also not mentioned.

Response: MRM conducted on 24.03.2021, Ref: QMS/MRM Rev # 01, and 22.12.2020 QMS/MRM Rev # 01, was reviewed. management review input and outputs are mentioned in the meeting minutes. few issues like performance of external providers, effectiveness of the action taken of the risk and opportunities also mentioned and discussed in MRM. The issues verified which is maintained effectively. So, the issue has been closed

Findings from the previous activity that could not be closed

No

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FINDING DETAIL

Finding #:	Audit Criteria:	Corrective Action Plan Due Date:	Corrective Action Implementation Date:
Finding 896822 - 1	ISO 9001:2015	01-May-2021	01-Jul-2021
Issued by:	Classification:	Document Ref#:	Action Required:
Missing of identification and description of document.	Minor	No	Submit corrective action plan

Finding:

Missing of identification and description of document.

Requirement:

7.5.2a

When creating and updating documented information, the organization shall ensure appropriate identification and description (e.g. a title, date, author, or reference number).

Objective Evidence:

- Merchandising risk assessment records,
- Purchase risk assessment records,
- Internal Audit schedule,
- Internal audit CAP report.

A.K.M Knit Wear Ltd. AUDIT REPORT

Finding #:	Audit Criteria:	Corrective Action Plan Due Date:	Corrective Action Implementation Date:
Finding 896822 - 2	ISO 9001:2015	01-May-2021	01-Jul-2021
Issued by:	Classification:	Document Ref#:	Action Required:
Evaluate the effectiveness actions of risk and opportunity not found.	Minor	No	Submit corrective action plan

Finding:

Evaluate the effectiveness actions of risk and opportunity not found.

Requirement:

9.1.3e

The results of analysis shall be used to evaluate the effectiveness of actions taken to address risks and opportunities

Objective Evidence:

- Risk assessment (Product-jacket Basic-79) on 25th February 2021
- Purchase risk assessment records,
- Merchandising risk assessment records

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Finding #:	Audit Criteria:	Corrective Action Plan Due Date:	Corrective Action Implementation Date:
Finding 896822 - 3	ISO 9001:2015	01-May-2021	01-Jul-2021
Issued by:	Classification:	Document Ref#:	Action Required:
Function like-HR & Admin, Maintenance, Merchandising, Purchase not covered in the internal audit	Minor	No	Submit corrective action plan

Finding:

Function like-HR & Admin, Maintenance, Merchandising, Purchase not covered in the internal audit

Requirement:

9.2.2a

The organization shall plan, establish, implement and maintain an audit programme(s) including the frequency, methods, responsibilities, planning requirements and reporting, which shall take into consideration the importance of the processes concerned, changes affecting the organization, and the results of previous audits

Objective Evidence:

Internal Audit plan on 15 March 2021, & 10 December 2020

Factory assessment report on 15.03.2021 & 10.12.2020.

No Summary report also evident & maintained as documented information

A.K.M Knit Wear Ltd. AUDIT REPORT

EVIDENCE SUMMARY

The state of the management system is summarized below:

Conclusion of Client's Processes/Functional areas audited including KPI/Metrics

IE and Planning- Yasin Chowdhury. (AGM, Planning)

-Monthly Projection and order confirmation confirmed by facility from Dec 20 to Oct. 21.

Major Buyer was H&M, Cellio, Best Seller, C&A, Tom Tailor, Next etc. Ref. Evident verified on Mar, 21 for H&M

Projection qty. was- 922286 pcs, Received qty- 935695 pcs.

Monthly item wise order status for 2021 verified.

As per projection upto June, 2021 the 40% of the order is booked, but Merchandising team are working with concern buyer they are now focusing on new opportunities. Projection affected due to Covid-19 pandemic. Risk control- taken to looking for new markets and new buyers.

Cutting Section and online QA: Md. Saju Mia (Cutting Manager), Roni (Manager Cutting Quality)

KPI: 2020-21

Reducing fabric inspection fails to less than 10%

Reducing cut panel rejection to less than 0.5%

Process summary: Process flow chart evident in place as documented information and displayed as well in the cutting section.

Input received from Fabric Store, Collect approved lab deep from buyer and checked by QC. The relevant inspection report conducted by QC evident in place.

As per quality plan, QC check here by utilizing four point method, if fail in 15% sample checking, applied 100% inspection method. Production to QC control checking observed during audit. Section wise sample also taken.

Ref.- Client- H&M, Style- Theo Chore JKT.

Production lay order sheet evident on 19.03.21, cutting information evident on 31.03.21. Cutting plan also evident on 22.03.2021 for the same style.

-No relaxation required as it is a 100% cotton for this style as per buyers requirement and technical specification.

-The QC report contains-

Country plan booking report evident for the style Theo Chore Jacket on 08.03.21., booking consumption evident on 15.03.21.

Pre-cutting meeting evident on 16.03.21. Risk point identified front part, drill mark 100% check, cut mark. Fits production check report evident in place. Total parts qty- 16, along with comments.

-Fabric shade chart evident in place on 15.03.2021 along fabric consumption 996 meters.

-Shrinkage report evident in place on dated 15.03.21, Shrinkage- -1.95%, required maximum-3%.

-Size wise measurement sheet evident in place on dated 27.03.2021.

-Market check report evident on dated 18.03.2021, 27.03.21 and 28.03.21.

-Spreading quality report evident on 29.03.21, inspector Siddik.

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- Panel accuracy check report evident on 31.03.21 for total size ratio 12pcs with part qty- 192 and lay qty- 62
- Number checking report evident in place on table -04,
- Daily cutting panel inspection report evident in place on 31.03.21, 28.03.21.
- Fusing Test report evident in place on dated 31.03.21. Tested sample attached with the report. Fusing condition was Glue line temperature 115 to 130 Deg.C, Fuse line temp. was 135 to 155 deg.C, Pressure 2.0 to 3.2 Kg/cm², Time- 10 to 16 second, Bonding strength- 4 to 6 N.
- Another details sample evident for the client Tom tailor. Style no.-1021159, Fabric relaxation carried out on 23.03.2021 to 24.03.2021 for 24 Hours.
- Spreading quality control evident on 24.03.21
- Panel accuracy test report evident on 25.03.21, size ratio-09 pcs, Part qty-15x9=75 pcs, lay qty-75 pcs, Inspector name- Yasin
- Number checking carried out on table-03.
- Facility has maintained sharp tool & scissor issue register(Ref.- Table-04, Date- 01.04.2021), but it would be more effective if identification of the tools were maintained properly.
- Line feeding check list evident in place on dated 31.03.21, 30.03.2021 etc.
- Effectiveness: The process is effectively implemented & maintained. Few OFI identified for continual improvement.

Sewing Section and In-line QA: Ismail (AGM, Production), Mr. Tanvir Sr. Quality Manager)

KPI: 2020-2021

Reducing DHU to less than 10% with achieving 50% efficiency.

Process summary: Process flow chart evident in place as documented information and displayed as well in the section.

Ref. sample taken for the Tista.

This floor consists of 14 lines. Equipment parts instruction displayed in the floor for easy understating for their operator & maintenance team. Hourly production report evident in the system, Date: 03.06.2020

The QA contains following report in line-

- End table inspection report (In process Quality Control Report (DHU%), In-process quality control- Report summary, Daily 3 top defect RCA, Top 3 defect acknowledgement sheet.
- In-process inspection report on dated 31.03.21 for the buyer H&M, style name0 Aloe Relaxed line-K, order qty- 98711, Top 3 defects RCA & CAP, acknowledgement of Top 3 Defects evident in place.
- In- process Inspection Summary Report also evident. Inspector- Habiba, on dated 29.03.21. Checked qty- 720 pcs, Thread qty- 117 pcs, DHU%-16.25.
- Before wash measurement report evident in place on dated 31.03.21 for k line that checked with shrinkage variation.
- After wash -shrinkage report evident on dated 31.03.21.
- QC-in line report evident on dated 31.03.21, 29.03.21, 25.03.21 and 11.03.21 along with RCA and CAP. Report file contains order sheet, counter sample comments, PP meeting report and layout of 1st sample inspection report and risk assessment sheet evident.
- Another sample taken for the buyer- Ceio, Line- H, Date-31.03.21
- i.In-process inspection report along with summary report on dated 31.03.21, 29.03.21, 28.03.21, 14.03.21. Summary report contains- 500 pcs of inspection along with 28.007 DHU% along with Daily Top 3 defects RCA & CAP, Top 3 defects acknowledgement report. Before wash and after wash shrinkage report contains the variation on shrinkage %.

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& PCS RCA along with CAP also evident in place. Report also contains order sheet, Nickel test report also evident in place as it contains button.

During Site Visit following observation found

- Mock up sample displayed in critical process of the sewing section.
- Traffic signal maintain to ensure the quality of the product and performance of the operator.
- Spot removing section evident quite effectively implemented & maintained. Clear process instruction evident displayed in the section for spot, dirty & oil removing, the instruction to reduce defect/rejection from spot gun also displayed and quite well maintained.
- Needle broken register maintained by the section quite effectively. Ref.: Date: 01.04.2021 and 31.03.21, K-Line and H-line needle changed record verified. All the broken needle kept quite effectively.
- Measurement tape calibration report maintained by the on line inspector quite effectively. Calibration register verified and effectively maintained.

The idle machine kept inside sewing section clearly marked. The maintenance record sheet of the ideal sewing machine was evident.

Regular maintenance is said to be conducted, maintenance card was not found in few sections.

Effectiveness: The process is effectively implemented & maintained.

Finishing and its QA Section: Rana, AGM(Finishing Section)

KPI:2020-2021

Reducing DHU to less than 15% with achieving 65% efficiency.

Process summary: Process flow chart evident in place as documented information and displayed in the section.

Input received from sewing section. The document evident in place & well maintained. Facility have button attach, Iron & C-TPAT section separately.

Production department maintain records in hourly, daily & monthly basis in cutting, sewing, finishing section. The records shows the target, efficiency per hour which is quite effectively maintained

Line Buyer Style Name Prod. Day Hourly efficiency-100% Tgt. TGT Hr. Avg./ Hr.Total Prod. Record evident. Month wise production report also evident in finishing section:

Ref. Inspection report in finishing section evident in place. Ref. Buyer- H&M, Date 31.03.2021, 29.03.2021, Color- Blue Light,

Item- Long Pant, order qty- 40204. The inspection conducted hourly basis.

-In- process Inspection summar of finishing also evident in place in line-C.. QC Name- Sabbir.

Corrective action form evident with root cause analysis applying 5 Why. Top 3 defects acknowledgement report evident in place along with acknowledgment report.

-Shrinkage report evident after wash on 31.03.21, 29.03.21 and 25.03.21.

-Hourly QI measurement report evident on dated 31.03.21, 29.03.21 and 27.03.21 for the same style and order.

-Pull test report evident for the same style on dated 31.03.21, 29.03.21. result- 90N, pass.

Style Rejection quality report evident in the finishing section on dated 31.03.2021. Ref.: Buyer H&M & Best Seller Daily Rejection report in the finishing section found during sampling. Ref. Buyer- H&M.

The approved sample was evident in iron section, packing section, in inspection table, packing section in CT-PAT area.

In packing section folding sample also displayed as ref.

Evaluation of production efficiency observed in cutting, sewing & finishing section which is quite outstanding.

A.K.M Knit Wear Ltd. AUDIT REPORT

-Metal Detector Calibration Record Evident in place, last calibration performed on 30.11.2019, M/C Serial No.-002917. Facility maintained inhouse calibration for needle detector machine that was maintained on hourly basis. Ref. 01 April 2021- 03 verification, 31.03.21- 09 verification record evident in 9 points. Pull test conducted for all orders. Missing approved sample evident in Iron section, C-TPAT area for folding section.

The weighing bridge used for weighing finished packet kept inside CT-PAT area was calibrated on 20 Oct, 20 and valid till 20 Oct, 21 by iesl.

Effectiveness: The process is effectively implemented & maintained.

Final Inspection & Laboratory: Md. Mazharul Islam (AGM, Laboratory)

KPI: 2020-2021

Initial, inline inspection pass 98%

Final inspection fail 0%

No customer complaint

Process summary:

Organization follow client's QC (testing & inspection) plan to ensure quality of the product.

Ref.: Client H&M

-Quotation sample→ Make RA trims→ Send to H&M representative.

-Trim card→ Test trims→ Get guarantee letter from supplier→ confirm trims

-Sample yardage fabric→ Test pH on unwashed fabric→ sent for washing.

-Counter sample

-Lot wise fabric

- Production sample-

Similar Quality plan is evident for Jack & Jones from Fabric to Finished Goods.

In General Quality assurance plan developed by the organization in the following way-

- Every lot audit by 1.5 AQL level-1
- Store fabric inspection 4 point system-10% roll for every consignment.
- 100% GMTS shade match approved sample & one shed in one country & cartoon.
- Button attach uses original mood and machine adjust every 4 HR pull test 3 times & 100% GMTS button check for safety etc.
- Finishing process- wise check and hourly audit by 1.5 AQL level-1.
- Cutting fabric relax by batch on fabric condition. 100% pattern lay fusing data sheet, marker and panel check
- Sewing in process quality control for fabric light system.

Following test record evident in the laboratory:

- i. Wash test, pH test.

Running style rejection closing report at finishing evident in place which is maintained by QA team.

Final inspection carried out by assigned responsible inspection team for individual buyer. Ref.: Client-Best Seller, Style No.-12154579, order qty- 360 pcs, PP meeting report of Best Seller, Report contains- Technical Risk Assessment Sheet along with Solution, measurement card, style confirmation, Style file check list, stile card, technical risk assessment sheet, Measurement card sheet, size set report, trim & accessory list along with attached sample, Nickel test for supplier, purchase order, Button/accessory test report, Fabric inspection report, shrinkage report, Style confirmation,

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Daily sewing inline inspection report, Final inspection check list, Needle detection report, manufacture final self-inspection report, details packing list maintained and controlled by the team.

- Ref.: Client-H&M, Style No.-TVP TEXUS DNM JKT S-4, order qty- 13741 pcs, PP meeting report of Best Seller, Report contains- Technical Risk Assessment Sheet along with Solution, measurement card, style confirmation, Style file check list, stile card, technical risk assessment sheet, Measurement card sheet, size set report, trim & accessory list along with attached sample, Nickel test for supplier, purchase order, Button/accessory test report, Fabric inspection report, shrinkage report, Style confirmation, Daily sewing inline inspection report, Final inspection check list, Needle detection report, manufacture final self-inspection report, details packing list maintained and controlled by the team. Final inspection report conducted on 28.03.21

-Final inspection section has used light box and pool tester in final inspection room.

Final product inspection report evident and quite effectively maintained. Ref.-

Laboratory: A well-established laboratory evident in the facility where the capability of all types of physical test is going on and have the buyer nominations.

58 nos. of testing equipment installed inside lab. The capacity of testing mainly focused on color fastness test, mechanical test and analytical test.

Sample basis few test report of fabric and final product verified-Ref.

Client- Ceilio, Name of fabric Supplier- Apan, Style- Tojager BM, Roll no, yds Qty- 01, 133 M, Color- PFD, Test parameter- WARP-1.12, WEFT-0.98 tested on 15.03.2021. Production is running and not yet complete the final product. So, no final lab test evident for this sample.

Client- H&M, Name of fabric Supplier- Can4zhoo, Style- Aloe Relaxed (Shorts S-4), unit-32, Color- Black, Test parameter- WARP-38.14, WEFT-29.27, GSM-156, tested on 27.03.2021. Production is running and not yet complete the final product. Final product test report also evident for the same style that covers wash test, dimension stability to washing, color fastness to rubbing, color fastness to household laundering, GSM-148, pH- 6.55, color fastness to perspiration, nickel test, determination of slippage resistance of yarns and tear strength as per H&M requirement on 14.02.21.

Client- H&M, Name of fabric Supplier- NZ FAB, Style- THEO CHORE JKT, S-4, unit-178, Color- Green, Test parameter- WARP-22.31, WEFT-36.21, GSM-343, tested on 27.03.2021. Production is running and not yet complete the final product. Final product test report also evident for the same style that covers wash test, dimension stability to washing, color fastness to rubbing, color fastness to household laundering, GSM-148, pH- 6.28, color fastness to perspiration, pilling resistance and tear strength as per H&M requirement on 22.10.20.

All the equipment found under calibration. Few ref. sample verified and evident in place-

-Laboratory Incubator, Calibrated on 22.10.20, calibration due- 15.10.21, calibration done by iesl.

-Weight-1000 gm, 500 gm,, Calibrated on 22.10.20, calibration due- 15.10.21, calibration done by iesl

-K-Type thermometer, Calibrated on 22.10.20, calibration due- 15.10.21, calibration done by iesl

- Abrasion tester, Calibrated on 10.06.20, calibration due- 10.06.21, calibration done by elctro meter corporation

-GSM Cutter, Calibrated on 10.06.20, calibration due- 10.06.21, calibration done by elctro meter corporation

-Household washing machine, Calibrated on 09.06.20, calibration due- 09.06.21, calibration done by elctro meter corporation

-Steel scale, Calibrated on 08.06.20, calibration due- 08.06.21, calibration done by elctro meter corporation

-Thermo Hygro meter, Calibrated on 10.06.20, calibration due- 10.06.21, calibration done by elctro meter corporation

Effectiveness: The process is effectively implemented & maintained.

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Store (Fabrics & Accessories): System Owner: Md. Mirhan Uddin

KPI: 2021:

- Ensure Material inspection fail 0%
- Reduce Fabric inspection fail 100%

KPI 2020 Achievement:

- Ensure Material inspection fail 0%-Achievement 100%
- Reduce Fabric inspection fail 100%-Achievement 80 %

Raise requisition 3% more than actual quantity of the raw material.

Process summary: Merchandiser book raw material after receiving buyer confirmation → Supplier list nominated by buyer → there is no option of selection/approval → the raw materials/accessories need to be purchased from the buyer's approved supplier list.

The Fabric kept in inventory area identified properly. The Fabric inspection table no-02 and 05 operation was carried out during audit and which was maintained quite effectively by the inspection team. The light box, speed of the motor was calibrated but the meter used in the table was calibrated to ensure the length of the fabric role. Fabric role captured in store with identification marks. Inspection conducted as per AQL 1.0 which was maintained quite outstanding.

Fabric requisition verified : Reg No: 80048, date: 21.03.21, Buyer Name: Best Seller, PO No: extra Cutting, , fabric name: 98% cotton & 2% SPN, color : white: qty: 1314, cons.: 23.17, Req qty: 2537, rcvd qty: 2437.

Delivery notes verified: date: 27-03-2021, Number: BGD-128684, Sales order: BGD-SO212676, Web order: 1257360, Customer account: 440170-02: Ref: SNS, item no: 0000062482, description: JJ info tgs 40x 65 mm 02 overdyed item : color, size : Configuration:02 overdyed delivery 23.000.00.

Materials status of everyday verified. Buyer: H&M , style: S3 Dream cut short S-04, OR: 203252+203227-70723, O/Qty: 2575 pcs, ship dt: 15 March, 22 March and 5 April , dare: 15 February 2021, item no 1 Shell Fabric , description: SC-2378-RFD(SC-891 RFD 5 PCW) , color: RFD white, order qty: 2575, cons: 7.07, waste: 15%, req qty: 1521 , unit: YDS, Booking: 1538 , supplier: Shasha Denims Ltd.

Needle detection report verified. Style: TOHENRI, date: 24.03.2021, time: 10.00 am, calibrated: M/Zipper order no: 00017, DE-703, del of country: DE 910, buyer: CELLO, supplier: YKK, color: Silver, Received qty: 27+ 55+53+16+33 pcs pass qty: 27+ 55+53+16+33 pcs ,pass.

Nickel test for supplier reviewed: Buyer: CELLO, rcvd qty: 16+33 pcs, style: TOHENRI, checked qty: 16+33 pcs, supplier: YKK, tested part, color is ok dated on 24.03.2021.

Accessories inspection report for store verified: Ref: AMG/STQC-001, date: 13-03.2021, Buyer: CELLO, ,Style: TOHENRI, , Supplier: HOFAT, , lot no: 04, total rcvd qty: 6192 pcs, total checked qty: 200 pcs, checked by 1.00 % AQL.

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Few moisture reports verified for level. Ref.: parameters checked 50% (maximum required 65%)
From store inspection plan evident for all kind of items from inspection in cover van to materials dispatch. Separate rejected area also determined by the organization. SOP for storing materials also evident in place. The special pre-conditioning store also visited where specific temperature maintained for sorting fabrics & accessories as per buyer recommendation.

Effectiveness: The process is effectively implemented & maintained. Few OFI has been addressed.

Purchase:

Mehedi Hasan-Asst. Manager

KPI-2021:

- Ensure raw materials sourcing 100 % on time

Process Summary: Booking from Merchants , check existing stock, supplier price quotation and negotiation, proposal, PO confirmation, Raising PO in ERP, PO sending, Send PO to A/C, follow ups for the shipping docs for imports only, sending docs for documentation dept for imports only, follow up with stories for any shortage/excess .

List of approved supplier and service provider list evident in place. Few reference suppliers are-

Ref.: i. Supplier Name: Shinest, Item: Plastic Button.

Fabric Supplier: 4A yarn dying, Abedin Garments Ltd., DNV Clothing Ltd., Zaber Zubair, Hamid Fabrics Limited, Mahmud Denim Limited, Amber Denim Limited, Argon etc.

Pocketing Fabrics- Sadia Textiles Mills Limited

Sewing Thread- Coats Bangladesh Limited

Plastic Metal Button- Dekko

Zipper-YKK (BD) Limited, Tex Zipper (BD) Limited,

Label/Hangtag- G-Pack, R-Pack, SML, Britania, Shore to Shore etc

Supplier evaluation grading evident in place: 91-100=A, 81-90= B, 71-80=C, 71-70=D and below 50 is rejected.

Supplier technical audit overview evident in place; Name of the supplier: Nice Denim Mills Ltd, date of evaluation: 07-03-2021, Participatant from supplier end: Mr. Anower, Mr. Tanvir Ahmed, Mr. Masum, Mr. Abir Mr, Sha Alam. Auditor Name: Mr Afzal Mr. Utsob & Mr. Kukhon, Aries for evaluations: Production management Skills-5 out of 10, QMS 42 out of 50 , housekeeping control 0 out of 5, document and process control: 8 out of 10, total scored gained 60 out of 100. Few improvefments ares have been identified in the evaluation process.

Monthly supplier performance evaluation score card 2021 evident in place. Name of the supplier name: Shasha DNM, Buyer name: H & N, quality 45.33 out of 80, Delivery 7.72 out of 10, service: 7.88 out of 10. Total marked obtained: 60.93, Grade= D

Style wise supplier evaluation checklist evident in place: Buyer : H&M, Supplier name: Shasha DNM, Colour: Iddigo, style No: AK ADRIAN DNM SHORT S .3, order no: 1769999989=250189-1744, DATE: 05-01-2021, TOTAL ORDER QTY: 6263 Y, Ins qty: 1092 Y, Quality score: 68%.75% Delivery + 50%, service= 80%, average= 68.00% Grade=D

Client communication evident in place through mail; date: March 28, 2021, for Trey taperd Cargo S-4, Metal press booking of tery tapered cargo S-4, which needs to delivery 08/April 2021 with 05 set attached mold. NB Snap button _size -24L, clor 2: 09-090, 19-127, 13-237, 01-111 & 79-118.

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Mail communication with client verified; Subject: Quotation request for Mike Jogger 092076D-BDDH-2021, Ref: H&M 14KP1K, O.N: 22077,PI: 20-0424, delivery schedule: 22.10.202= 50% and 29.10.2020=50% by Mr Mainul Hasan , Asst Manager(market & Business development), Mithela Textile Ind Ltd, Ultra, Dhaka.

Prod Dev: Mile Jogger S-3, Article: 14-131, Channel: Online, Allocated qty: 1248, OPD: w40 2020, date: 30-sep-2020.

Effectiveness: The process is effectively implemented & maintained.

Export & Commercial activities:

Md. Reajul Karim-Deputy Manager.

KPI-2021:

- Ensure on time cargo delivery 100%

KPI-2020 achievement:

- Ensure on time cargo delivery 100%-Achievement-100%

Process summary:

Receive order Confirmation-Frist steps we got final order sheet from our merchandising team then checked SCP, Qty, Ship Mode, Shipment Date, Making Contract-As per final order we will make Sales contract, Receive PI for Materials-Again we received PI from our merchandising team of Fabrics, Accessories etc, for make BTB L/C, TT , Open LC-After complete our internal procedure then will provide to Bank for Open LC or TT as mentioned P/I, Import Documents receive for Materials-Again import doc's got from supplier then complete related work will doc's sent to our C&F, Materials Release-C&F concerns got doc's check goods reach at Depo or not. If reached then take proper steps for import goods release, Materials handover to Store- When got goods our store concerns then provide all respective persons will make complete garments, Complete goods handover to forwarder-RQS team or buying concerns then complete garment will send buyer nominated forwarder respective Depo by vans, Got stuffing report forwarder-Depo concerns complete all formalities (Like, stuffing etc.) then sent vessel for buyer warehouse, Receive bill of Lading-Make GSP or CO, SAFTA as per buyer requirement, Sending Documents to Buyer-As per buyer requirement will send documents to Buying office for payment, Payment Confirmation-When got payment confirmation then will provide negotiation bank for release payment smoothly.

Purchase order verified: order no: AKKMVA2671119, collection: COLL 2021-2SPRING (CO2021-2), order state type: KEY ACCOUNT, Creation date: 27 August 2020, Changed date: 04 March 2021, Portal date: 28 August 2020. Style no: 16074860, means woven shorts, qty: 257 pcs, labels: barcode: STICK6, Button: ESQUEL: SH-BU-029 HORN LOOK-Size 30L, care label, hang tag, main label, size label evident in place.

Similarly, order no: AKKMVA 2671548 & AKKMVA2701468 verified.

Purchase contract verified: Ref: AKM/BS/001/01/2020, date: 14.01.2020name of the drawee: Bestseller A/S, goods description: means 98% organic cotton 2% elastane woven pants, style no: SLHPEICIAL-ADAM PANTS W, order no: AKKFTA 2500762, qty: 240 pcs, cc date: 18-may-20,ETD date: 21-may-20, Ship mode: SEA.

Commercial invoice verified: Invoice no: BS-011/12, date: 02.01.2021,EXP no: 3502000232021, B/L No: DACS 20114146, Rex no: BDEX01116, S/C no: AKM/BS/001/01/2020, Style no: AKKMVA2701468, Material: 97% organic cotton 3% Elastance.

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Details packing list verified: Invoice no: BS-11/12, date: 02.01.21S/C: AKM/BS/001/01/2020, Order style no: AKKMVA2701468/16074045, packing id no: 421386088.

The following documents also verified in the export department as ref.:

Proforma invoice, Description of Goods, Quantity, price included in the order, Commercial invoice, Goods-Men's woven Swim Shorts, material, Client Name, Commercial invoice no., Final destination, packing list, Item details, Order no., Bill of entry, Exp form also evident

Similar record evident for C&A. Place of delivery etc.

Existing client of the organization is

H&M- 40% order, C&A- 25% order, Best Seller- 20% order, Others-15%.

Organization would like to on board few new clients like Inditex, Zara in their production line.

Effectiveness: The process is effectively implemented & maintained.

Conclusion:

Functions like production, QC & inspection, Store, Lab, O & M, Site coordination, MRM, IQA, Top Management, Procurement, Export, Commercial Activities was audited and effectively defined, implemented, measured, monitored & improved. Three minor non-conformities addressed in last year audit are effectively verified and closed. But three new minor NCs have been addressed and agreed by the management. Necessary records were evident for all stages during the audit.

Conclusions regarding the audit of Mandatory Relinquishment Name, Scope, No. of Employee & Address - No changes as per CIFA & Assignment letter - Remain same. Discussion took place regarding scope of certification during opening meeting and agreed with the current statement of the scope.

Conclusions regarding the audit of Mandatory Requirements

Client Name, Scope, No. of Employee & Address - No changes as per CIFA & Assignment letter - Remain same.

Discussion took place regarding scope of certification during opening meeting and agreed with the current statement of the scope.

Management Review:

Management review is done by conducting formal meeting headed by Director. The meetings are conducted once every 6 months. Minutes of MRM dtd 24.03.2021, Ref: QMS/MRM Rev # 01, and 22.12.2020 were verified. The agenda covered are customer feedback, product conformity level, status of last preventive and corrective actions, follow up actions from earlier management review, discussion on present situation of COVID-19 and its preventive action plan, changes that could affect the QMS, recommendation for improvements, review of quality policy and objectives.

Review output agenda includes-

Improvement of QMS and its processes, improvement of product related customer requirements, requirement resources.

Result of the management review input and outputs are mentioned in the meeting minutes.

Internal Audit:

Internal audit schedule evident in place. Internal audits are being conducted as per documented procedure Annually. Records related to IA dtd: Ref: SA/18/02,15.03.2021,10.12.20220 & 25.09.19 were verified. The results of audit dated 21/03/20 also evident like- Auditor was Afzal Hossain, Iqbal Hossain, Masud Rana

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Factory Quality Assurance Infrastructure -Nil, fabric & Trims store: 02, Spreading & Cutting: Nil, In process-Nil, Sewing;01, Finishing-02, Packing-02, C-TPAT-Nil, Final QC-Nil, Human Rights-Nil

Function like-HR & Admin, Maintenance, Merchandising, purchase not covered in the internal audit.

Objective evidence: Internal Audit plan on 15 March 2021, & 10 December 2020

Factory assessment report on 15.03.2021 & 10.12.2020.

No Summary report also evident & maintained as documented information.

Records relevant to I/A evident for previous audit and the same issue was identified.

Hence minor NC has been addressed.

Previous audit –

Surveillance-1 Audit dated 03-Jun-2020 to 04-Jun-2020 resulted 02 minor NCs and few OFIs. Action taken for the NCs evident in place. Details description is given as below-

Minor 718761 - 1: - Internal audits are being conducted as per documented procedure Annually. Records related to IA dtd: 21/03/2020 &

25.09.19 were verified. The results of audit dated 21/03/20 also evident like-

Cutting- Nil NC, Sewing- Nil, Finishing-Nil, Store: Trims-01 NC, Fabrics-Nil NC, Marketing- Nil, Packing-Nil. Inspection-Nil NC, HR-Nil, Issue raised in trims section related to fabric pallet found without bin card. It is related to identification and traceability. Total 01 NC was detected by the I/A team and but are not closed with CAPA form.

Response: Internal audit conducted on 15.03.2021 & 10.12.2020. Numbers of NC raised and closed by CAPA form. The issues verified which is maintained effectively. So, the issue has been closed

Minor NC- 718761 - 2- Management review is done by conducting formal meeting headed by GM operation. The meetings are conducted once every 6 months. Minutes of MRM dtd 24.03.2020 & 01.07.2019 were verified. The agenda covered are customer feedback, product conformity level, status of last preventive and corrective actions, follow up actions from earlier management review, changes that could affect the QMS, recommendation for improvements, review of quality policy and objectives.

Review output agenda includes-

Improvement of QMS and its processes, improvement of product related customer requirements, requirement resources. But the result of the management review input and outputs are not mentioned in the meeting minutes. few issues like performance of external providers, effectiveness of the action taken of the risk and opportunities also not mentioned.

Response: MRM conducted on 24.03.2021, Ref: QMS/MRM Rev # 01, and 22.12.2020 QMS/MRM Rev # 01, was reviewed. management review input and outputs are mentioned in the meeting minutes. few issues like performance of external providers, effectiveness of the action taken of the risk and opportunities also mentioned and discussed in MRM. The issues verified which is maintained effectively. So, the issue has been closed

CA& PA Customer Compliant:

Customer Feedback obtained from Buyer

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- Next dated on 31.03.2021 by Mr. Monir-QA- rating on product quality and overall service: GOOD
- Tom Tailor 31.03.2021 by Mr. Abir-Sr.QA- rating on product quality and overall service: GOOD
- C&A dated on 29-03-2021 by Mr. Zayed Hossain Sr. Production Technician -AVERAGE
- BEST SELLER on 08.03.2021 Mr. Maruf Chowdhury QC -AVERAGE

No customer complaint evident in last year

Continual Improvement shows a positive trend in the objective analysis & KPI evident.

Operational Control:

Production, QC & inspection, Store, Lab, Site coordination, MRM, IQA, Top Management,

Procurement, Export, Commercial Activities and outsource activity monitored thru Client site and coordination with office.

Changes Review: At Present there is NO Change in respect of QMS.

Use of Mark & Certificate:

Logo used in letter Head, Visiting Card, Calendar Evident & Used as per rules and regulation. Certificate displayed in the main building.

Effectiveness of the system in regard to achieving client's objectives:

Increase the turnover by every year-Marketing- 5 %,

Deviation against designed quality -Nil,

On time Project Completion-Projects--90 %

On time delivery –Purchase-95%

Improve customer satisfaction--O&M--95%.

Process measure: Sales Target:

In2020, sales target achieved 95%.

Yearly Store Goal data:

In 2020, 100% passed on total inspected quantity.

Production Efficiency:

In 2020, average factory efficiency is 49.33%.

KPI's are determined for all objectives Production

Cutting: -Reducing fabric inspection fails to less than 10%- achieved-100%

Reducing cut panel rejection to less than 0.5%-achieved-100%

Sewing: - Reducing DHU to less than 10% with achieving 50% efficiency-achieved-8%, Efc.: 100%

Finishing: -Reducing DHU to less than 15% with achieving 65% efficiency-achieved-7.00%, Efc.:100%

Inspection: - Initial, inline inspection pass 98%- achieved-100%

Final inspection fail 0%-achieved-100%

No customer complaint- achieved- 80%- action taken through CAPA

Store: -Ensure Material inspection fail 0%-achieved-100%

Raise requisition 3% more than actual quantity of the raw material- achieved-100%

Export: Ensure on time delivery 100%- achieved-98.08%

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No stop order-achieved-100%

Overall the organization demonstrated capability to ensure the continuing suitability, adequacy and effectiveness of the management system which is evident as per data on objectives as given above.

Review and conclusion of client performance trends since last certification/recertification (at recertification audit and last surveillance audit prior to recertification)

Increase the turnover by every year-Marketing- 5 %,

Deviation against designed quality -Nil,

On time Project Completion-Projects--90 %

On time delivery –Purchase-95%

Improve customer satisfaction--O&M--95%.

Process measure: Sales Target:

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Store: -Ensure Material inspection fail 0%-achieved-100%

Raise requisition 3% more than actual quantity of the raw material- achieved-100%

Export: Ensure on time delivery 100%- achieved-98.08%

No stop order-achieved-100%

Overall the organization demonstrated capability to ensure the continuing suitability, adequacy and effectiveness of the management system which is evident as per data on objectives as given above.

Identified opportunities for improvement

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May focus on involving new buyer business.
Opportunity to do business in Africa, Middle east, Japan etc.
Effective 5 S implementation.
Ensure grow awareness wearing PPE for COVID-19

Conclusions regarding risk assessment/risk treatment processes

Conclusions regarding risk assessment/risk treatment processes

Risk identified to achieve objectives, risk assessment and controls are-

1. Cutting - Cutting Machine, Spreading Machine & Scissor-Lack of Awareness-Medium-Using masks, using steel made hand gloves, it may cause of infection of cough, lung and allergy.
2. Sewing- Plain machine, Overlock machine, Chain Stitch machine, Iron machine, Hole/Button machine, Bar tack machine etc.-Lack of Awareness-Low-Ensuring needle guard, pulley cover, belt guard and so on, Using rubber mat and hand gloves in iron section, Proper maintenance of broken needle, Checking electrical wiring regular, Creating awareness on safe operating procedure of several sewing machine.
3. Finishing-Iron machine, Hole button, bar tack, cutter & scissor- Housekeeping and Health & Safety-Low- Using rubber mat and hand gloves in iron section, Proper maintenance of broken needle, Checking electrical wiring regular, Creating awareness on safe operating procedure of several sewing machine.
4. Iron Section- Iron machine, Motor- Lack of awareness- Medium- Maintaining SOP properly., Using required PPE like hand gloves, rubber mat), Awareness meeting/training.
5. Store- Fabric, Accessories & stationary- House -keeping and health & safety- Low- Maintaining SOP properly, Regular Monitoring on electrical issue, Maintaining buyers' requirements etc.
6. Spot Cleaning Section-Several chemicals- Lack of awareness- High- Using proper PPE, Awareness meeting or training, preserve chemical in standard level of temperature etc.
7. Covid-19 issue has been addressed in most priority basis and maintained in the operation control. Ensure 01meter distance in the sewing section, ensure 75% of the presence of the employees, ensure hygienic in the workplace by ensuring detergent, washing facility, regular follow up etc.

Overall risk assessment conducted in three by three matrix with the scale of maximum 09, where low is set in between 1 to 3, medium is set in between 4 to 6 & high is set in between 7 to 9. Probability & severity level also classified effectively. Besides above the risk matrix also includes place of risk, cause of risk, control measure, responsible department etc.

Effectiveness: Risk assessment, control was quite effective although one minor nonconformity has been addressed.

Impact of COVID 19:

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No significant impact on business for COVID-19. Factory was in production by maintaining all kinds of health rules imposing by People Republic of Bangladesh.

Measures taken COVID-19

- Covid-19 awareness training done on facility
- Spread of the virus like spraying disinfectant on everyone including vehicles entering the premises, sufficient handwash and sanitizing facility for everyone, checking body temperature, regular cleaning and disinfecting the whole premises, developing mass awareness and training on how to avoid the virus etc.
- Preventives Measure taken by Facility regarding Covid-19 situation
- Maintaining physical distance in entrance, production floor and throughout the facility.
- They are disinfecting foot before entering the workplace.
- Thermal checking of each employees. There is online thermal checking process.
- Disinfecting the whole premises every day.
- Health awareness poster in notice board.
- Hand washing facility for each employee.
- Covid-19 awareness training done on facility

Conclusions regarding context of the organization

Conclusions regarding context of the organization

Some of the interested parties defined are customer- Review of all enquiries recorded in the enquiry register and mail. Supplier- Raw & accessories materials- Timely delay, quality of the raw materials. Outsourced sub-contractor- timely quality services, statutory and regulatory bodies and other interested parties are Banks, people & Statutory bodies. List of internal interested parties and Communication matrix is maintained at HR where all the returns to be filed and documented with frequency.

Needs and expectations of workers and participation committee are monitored by top management and HR & Compliance.

Clients are monitored by merchandising team, commercial and top management. Their needs and expectation also monitored and reviewed by concern department to ensure their satisfaction.

Suppliers are monitored by purchase, stores department, Outsourced process and customer by maintenance department/quality department and Top management.

Context of the Organization - Internal identified under SWOT are people, top management, marketing, operation and finance and the external issues are society, culture, labor, political, economic, technological, statutory/ regulatory & other issues are addressed.

Process interaction chart listed from enquiry, to place order, production, quality control/ inspection & commercial activities, maintenance, HR & admin to dispatch with plan, process, monitoring & corrective actions taken for deviation.

Process mapping is part of the documented information and maintained quite effectively.

Impact of Significant Changes (If Any)

No

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Additional information/unresolved issues

NO

Communication/Changes during the visit (if applicable)

No

References to appendices:

Audit plan

Have all shifts been audited:

Yes

The audit has been performed according to audit plan meeting audit objectives, scopes and duration (on-site and off-site) as given within the audit plan

Yes

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LEAD AUDITOR RECOMMENDATION

Lead Auditor's Recommendation for ISO 9001:2015

The nonconformity(ies) identified do not jeopardize the certification of the management system. Continued certification is therefore recommended pending acceptance of the corrective action plans(s) for identified nonconformity(ies).

OTHER OR ADDITIONAL LEAD AUDITOR RECOMMENDATION

No

CLIENT ACKNOWLEDGEMENT

Client Representative Name and Mailing Address:	Anwar Hossain siacom@pacificbluejeans.com +8801991267490
Acknowledged By:	Anwar Hossain siacom@pacificbluejeans.com +8801991267490

This report is based on a sample of evidence collected during the audit; therefore the results and conclusions include an element of uncertainty. This report and all its content is subject to an independent review prior to a decision concerning the awarding or renewal of certification.