

## **Measured Performance - Improved Security**



# **Global Security Verification Report**

# Facility Name: A.K.M Knitwear Ltd.

Country:	Bangladesh	Assessment Stage:	Annual	
Date of Verification:	26-Jul-2020	Report Number:	A4862376	
Last Verification Date:		Site ID:	F_IAR_522	
Auditor Primary:	Ms Khadiza Parvin	Service Provider:	Intertek	
Auditor Secondary:	Mr. Ariful Islam			

# **OVERALL FACILITY SCORE**

83%



### PERFORMANCE INDEX BAR

The Bar is used to measure and benchmark the facility's score against the other population of audit results in the database. The overall score represents a % deduction in the number of findings across the entire checklist based on importance weight.



### Participating Facilities: 1063

The C-TPAT Security Criteria and Guidelines indicate that "Must" is a requirement of the program participation. "Should" means that the procedure is considered to be an industry "best practice."

## **PERFORMANCE SUMMARY**

Section Name	Score	Must - High	Must - Low	Should - High	Should - Low
Security Vision and Responsibility	97%	0	0	0	2
Risk Assessment	82%	0	1	1	0
Business Partners	100%	0	0	0	0
Cyber Security	100%	0	0	0	0
Conveyance and Instruments of International Traffic Security	93%	0	0	1	0
Seal Security	100%	0	0	0	0
Procedural Security	88%	0	1	0	0
Agricultural Security	NA	-	-	-	-
Physical Security	93%	0	0	1	0
Physical Access Controls	100%	0	0	0	0
Personnel Security	100%	0	0	0	0
Education, Training and Awareness	82%	0	1	1	0
OverAll	83%	0	3	4	2

Intertek's GSV integrates multiple global supply-chain security initiatives, including C-TPAT (Customs Trade Partnership Against Terrorism), PIP (Partners in Protection) and AEO (Authorized Economic Operators).

## A. FACILITY PROFILE

## **A1. FACILITY INFORMATION**

Facility Name:	A.K.M Knitwear Ltd.	Contact Name:	Mr. Md. Anwar Hossain
Facility Legal Name:	A.K.M. Knit Wear Limited	Contact Title:	Deputy Manager- HR & Compliance
Audit Location:	14, Gedda, Karnopara, Ulail, Savar, Dhaka	Email:	siacom@pacificbluejeans.com
City:	Savar	Country:	Bangladesh

## **A2. EMPLOYEE INFORMATION**

## **NUMBER OF EMPLOYEES**

Range	Actual Total	Permanent	Temporary	Foreign	Migrant
5000+	11918(100%)	11918(100%)	0(0%)	0(0%)	0(0%)

List of Nationalities: NA

## **A3. BUSINESS OVERVIEW**

Industry:	Apparel	Warehouse customs bonded:	Yes
Key/Main Product:	All types of woven item.	Free trade zone:	No
Facility land size:	129499	Total facility floor size:	79249

Total Nr of Buildings	Distribution	Production	Warehouse	Container Yards	Others
4	0	1	0	0	3

Security Program Participation	Issuing Body	Certificate Number	Expiry Date
None	0	0	

# **A4. EXPORT LOGISTICS**

## PERCENTAGE OF GOODS EXPORTED TO US

By Air	By Sea	By Rail	By Truck
0	100	0	0

# FACILITY RESPONSIBLE FOR THE RELATIONSHIP WITH THE FOLLOWING TYPE OF **LOGISTICS**

Air:	Never	Consolidators:	Never
Sea:	Always	Freight Forwarders:	Always
Rail:	Never	NVOCC:	Never
Land Carriers:	Always	Other 3rd party logistics providers:	Always

The companies used vary routes:	Yes	The companies used Global Positioning Satellite (GPS):	No	
The companies used employ security guards:	Yes	The companies used truck convoys:	No	
The companies used provide vehicle escort:	Yes			

#### **A5. GENERAL INFORMATION**

#### Brief description of the facility:

The audited facility "A.K.M. Knit Wear Limited." is located at 14, Gedda, Karnopara, Ulail,Savar, Dhaka, Bangladesh. The facility started its operation since 2000. The Land area of the facility premises is about 129499 square meters and floor are is about 8530033 square meter including warehouse area. Productions processes are of the facility are Cutting, Sewing, Finishing & Packing. Facility has 11918 employees (6451 female and 5467 male employees). Among 11918 employees, 9784 are production employees, 1892 are non-production employees and 242 are management employees. As per factory management production round the year same. The production capacity of the facility is 26,00,000 pieces per month. Facility has one working shift and start from 8:00 AM to 5:00 PM and Lunch break 2 shifts; start from 12:30 PM to 1:30 PM & 1:00 PM to 2:00 PM. The facility remains open Saturday to Thursday in a week. Friday is their weekly holiday. Facility has 02 entry/exit gates and secured with security guards and CCTV cameras. Facility is using total 149 own security personnel and monitored by 332 active CCTV cameras in different location of the facility. Facility packing area finished goods warehouse and loading/unloading area was found secured by security monitoring. Facility management was full cooperative during the whole audit process.

#### Brief description of loading process for shipment:

Facility conduct 7-point inspection for the empty trucks arrived at the facility for shipment. After the confirmation from commercial supervisor and transport security responsible person the container is sent to the loading point with fencing. As per facility management comments authorized employees (loaders) load the containers (as per loading plan) by finished goods (with proper count & weight measurement system), pictures of the authorized employee at loading/ unloading area found posted to restrict unauthorized entry.

#### **Brief description of sealing process:**

Facility has a designated assigned employee to handle high security seals. After the completion of container loading (as per loading plan) responsible person assigned from store seal the containers in front of security supervisor and keep record of the seal number for tracking and inventory. Documentation record for the seals used in shipment found for one year.

## Brief description of direct shipments to port process:

Shipment from facility goes directly to Chittagong port. In port authority receive the covered van after checking the seal. After completing loading and sealing process, shipments go directly to the port. Facility communicate with driver to monitoring the movement of their shipments but facility did not use GPS tracking system.

## In-country transport services detail:

Facility uses "Sajib Transport" for shipment.

#### Required transit time between audited facility to the port / the next supply chain:

Approximately 9 to 10 hours is the transit time in between the audited facility and port.

#### **CCTV** details:

Facility has 332 CCTV cameras in different location of the facility. They have installed CCTV cameras at main gate, perimeter, all sensitive areas, production floor etc.

#### Security guard force details:

Facility has total 149 security guards by own who are assigned in different location of the facility.

## **B. RESULT DETAILS**

The following section includes all findings noted during the on-site audit.

Security Vision and Responsibility						
RATING	Must - High	Must - Low	Should - High	Should - Low	Total	
NEW NON-COMPLIANCES	0	0	0	2	2	

## **New Non- Compliances**

ID # O0002	Finding The Statement of Suppor	rt is not part of the company's security awareness training.	Rating Should - Low		
% of occu None	urrence at other facilities	Past occurrences at this facility None			
It was no	Auditor Comments  t was noted through document review and management interview that Human trafficking, human smuggling, drag crafficking is not part of the company's security awareness training.				

### **New Non- Compliances**

ID # O0003	Finding The Statement of Suppor	t is not posted in key strategic areas.	Rating Should - Low	
% of occurrence at other facilities None Past occurrences at this facility None				
It was not		ew and management interview that the company's statement highlight chain from criminal activities such as drug trafficking, terrorism, humar ted in key strategic areas.	•	

Risk Assessment 82%					
RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	1	1	0	2

## **New Non- Compliances**

ID # O0103	The company does not conduct and document its international risk assessment.  Must					
% of occurrence at other facilities None Past occurrences at this facility None						
Auditor C It was not assessme	ed through document revi	ew and management interview that the company did not conduct inter	national risk			

## **New Non- Compliances**

 Finding The company does not have security contingency plan.	Rating Should - High

% of occurrence at other facilities None	Past occurrences at this facility None
Auditor Comments	
It was noted through document revi	ew and management interview that facility does not have security contingency plan

RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	0	0	0	0

Cyber Security					
RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	0	0	0	0

No findings noted
-------------------

Conveyance and Instruments of International Traffic Security 93%						
RATING	Must - High	Must - Low	Should - High	Should - Low	Total	
NEW NON-COMPLIANCES	0	0	1	0	1	

## **New Non- Compliances**

ID # O0251	Finding The company does not have access to their carrier's GPS fleet monitoring system or track the movement of their shipments.					
% of occi	urrence at other facilities	Past occurrences at this facility None				
It was no	•	ew and management interview that facility did not use GPS tracking sys ring the movement of their shipments.	tem but facility			

Seal Security 1009						
RATING	Must - High	Must - Low	Should - High	Should - Low	Total	
NEW NON-COMPLIANCES	0	0	0	0	0	

# No findings noted

Procedural Security 88%						
RATING	Must - High	Must - Low	Should - High	Should - Low	Total	
NEW NON-COMPLIANCES	0	1	0	0	1	

# **New Non- Compliances**

ID # O0303					
% of occurrence at other facilities None		Past occurrences at this facility None			
It was no	Comments ted through document rev	iew and management interview that facility did not regularly inspect the	e Cargo staging		

Agricultural Security	NA
Not applicable to this site	

Physical Security 93%						
RATING	Must - High	Must - Low	Should - High	Should - Low	Total	
NEW NON-COMPLIANCES	0	0	1	0	1	

# **New Non- Compliances**

ID # O0405					
% of occurrence at other facilities None		Past occurrences at this facility None			
It was no	Comments ted through facility visit and rized access into sensitive a	d management interview that facility has no CCTV alarm system to alert reas.	an		

RATING Must - High Must - Low Should - High	1	1
RATING Must - High Must - Low Should - High	n Should - Low	Total
NEW NON-COMPLIANCES 0 0 0	0	0

## No findings noted

Personnel Security 100%						
RATING	Must - High	Must - Low	Should - High	Should - Low	Total	
NEW NON-COMPLIANCES	0	0	0	0	0	

No findings noted

RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	1	1	0	2

# **New Non- Compliances**

	Finding The company does not pe	Rating Should - High			
% of occur None	rrence at other facilities	Past occurrences at this facility None			
It was not	Auditor Comments t was noted through document review and management interview that facility does not perform emergency response mock drills.				

# **New Non- Compliances**

ID # O0489					
% of occu None	rrence at other facilities	Past occurrences at this facility None			
	ed through document revi	ew, management interview and employees interview that facility did no ompany's cybersecurity policies and procedures.	ot provided		

#### C. BEST PRACTICES AND RECOMMENDED BEST PRACTICES

CBP describes Best Practices as innovative security measures that exceeds the CTPAT criteria and industry standards. For C-TPAT purposes, a best practice must meet all five of the following requirements, all of which are subject to verification: (1. Senior management support; 2. Innovative technology, process or procedures; 3. Documented process; 4. Verifiable evidence; and, 5. A regular system of checks, balances and accountability.)

#### **Existing Best Practices:**

#### 1. Business Partners

Not applicable

## 2. Cyber Security

- Not applicable
- 3. Conveyance and Instruments of International Traffic Security
  - Not applicable
- 4. Seal Security
  - Not applicable
- 5. Procedural Security
  - Not applicable
- 6. Agricultural Security
  - Not applicable
- 7. Physical Security
  - Not applicable
- 8. Physical Access Controls
  - Not applicable
- 9. Personnel Security
  - Not applicable
- 10. Education, Training and Awareness
  - Not applicable

### **Recommended Best Practices:**

- 1. Business Partners
  - Not applicable
- 2. Cyber Security
  - Not applicable
- 3. Conveyance and Instruments of International Traffic Security
  - Not applicable
- 4. Seal Security
  - Not applicable
- 5. Procedural Security
  - Not applicable
- 6. Agricultural Security

- Not applicable
- 7. Physical Security
  - Not applicable
- 8. Physical Access Controls
  - Not applicable
- 9. Personnel Security
  - Not applicable
- 10. Education, Training and Awareness
  - Not applicable

# **D. PERFORMANCE TREND ANALYSIS**

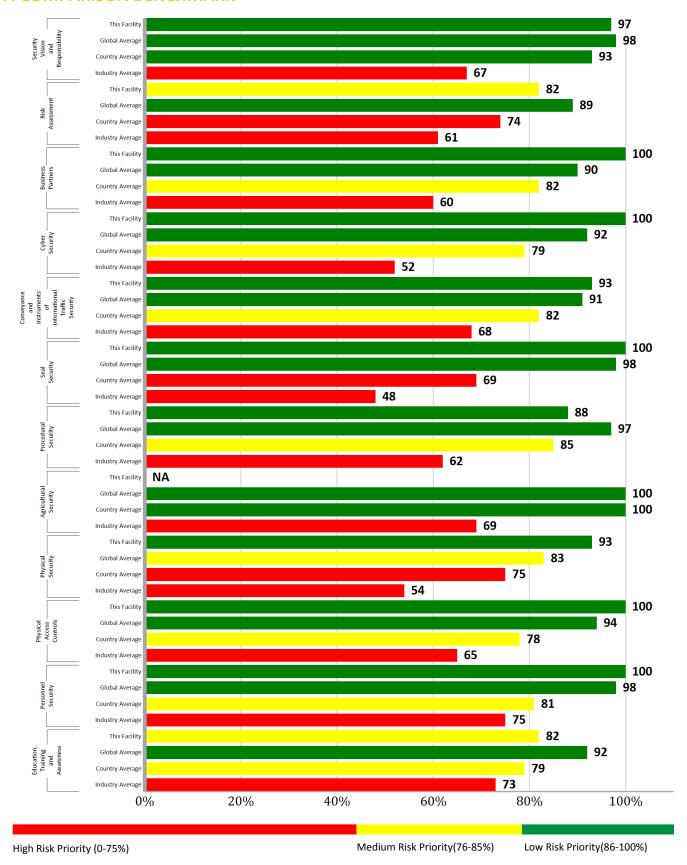
Section Name	Current 26-Jul-2020	Last NA	First NA	Change (Current-Last)	Change (Current-First)
Security Vision and Responsibility	97	NA	NA	NA	NA
Risk Assessment	82	NA	NA	NA	NA
<b>Business Partners</b>	100	NA	NA	NA	NA
Cyber Security	100	NA	NA	NA	NA
Conveyance and Instruments of International Traffic Security	93	NA	NA	NA	NA
Seal Security	100	NA	NA	NA	NA
Procedural Security	88	NA	NA	NA	NA
Agricultural Security	NA	NA	NA	NA	NA
Physical Security	93	NA	NA	NA	NA
Physical Access Controls	100	NA	NA	NA	NA
Personnel Security	100	NA	NA	NA	NA
Education, Training and Awareness	82	NA	NA	NA	NA
Overall Score	83	NA	NA	NA	NA



# **E. KEY STRENGTHS AND CHALLENGES**

Criteria	Facility Strengths: Facility performance ranks in the top percentile of the population and/or has implemented a best practice process	Global Freq. of Compliance %
Compliant	Business partner's security assessment is reviewed periodically.	90%
Compliant	All cargo handling and storage facilities, including trailer yards and offices have physical barriers and/or deterrents that prevent unauthorized access.	90%
Compliant	Visitors' log is maintained which records the details of the visit. A photo identification is required and temporary IDs are issued and are required to be worn at all times. All visitors are escorted.	90%
Compliant	The company conducts audits of seals that includes periodic inventory of stored seals and reconciliation against seal inventory logs and shipping documents and all audits are documented.	91%
Compliant	Seal numbers are electronically printed on the bill of lading or other shipping documents.	91%
Compliant	The company demonstrates effective asset management over assets containing sensitive information through regular controlled inventories. Effective media sanitization and disposal should be in accordance with NIST Guidelines or other appropriate industry guidelines.	91%
Compliant	Where the company makes allowance for the use of personal devices to conduct company work, provisions for the company's cybersecurity policies and procedures are installed and regularly updated in order to engage with the Company Network.	91%
Compliant	The company has a documented social compliance program that ensures goods imported into the United States were not mined, produced or manufactured, wholly or in part, with prohibited forms of forced, imprisoned, indentured, or indentured child labor.	91%
Compliant	The company has established and maintained a written security awareness program covering awareness of current terrorist threat(s), smuggling trends, and seizures in place to ensure employees understand the threat posed by terrorist at each point of the supply chain.	91%
Compliant	The company has written procedures governing how identification badges and access devices are granted, changed, and removed.	92%
Criteria	Facility Challenges: Facility prformance ranks in the bottom percentile of the population	Global Freq. of Compliance %
Should - High	CCTV alarms are not used to alert a company to unauthorized access into sensitive areas.	45%
Should - High	The company does not perform emergency response mock drills.	34%
Should - High	The company does not have access to their carrier's GPS fleet monitoring system or track the movement of their shipments.	30%
Must - Low	The company does not conduct and document its international risk assessment.	24%
Should - High	The company does not have security contingency plan.	15%
Should - Low	The Statement of Support is not posted in key strategic areas.	12%
Must - Low	Cargo staging and the surrounding areas are not regularly inspected and evident pest contamination is noted.	4%
Must - Low	Employees are not trained on the company's cybersecurity policies and procedures.	4%
	The Statement of Support is not part of the company's security awareness	2%

## F. COMPARISON BENCHMARK



#### **DISCLAIMER**

This report is for the exclusive use of the client of Intertek named in this report ("Client") and is provided pursuant to an agreement for services between Intertek and Client ("Client agreement"). No other person may rely on the terms of this report. This report provides a summary of the findings and other applicable information found/gathered during the audit conducted at the specified facilities on the specified date only. Therefore, this report does not cover, and Intertek accepts no responsibility for, other locations that may be used in the supply chain of the relevant product or service. Further, as the audit process used by Intertek is a sampling exercise only, Intertek accepts no responsibility for any non-compliant issues that may be revealed relating to the operations of the identified facility at any other date. Intertek's responsibility and liability are also limited in accordance to the terms and conditions of the Client Agreement. Intertek assumes no liability to any party, for any loss, expense or damage occasioned by the use of this information other than to the Client and in accordance with the Client Agreement and these disclaimers. In case there is any conflict between the disclaimers stated herein and the applicable terms and conditions of Intertek incorporated into the Client Agreement, then these disclaimers shall prevail.